Performance Management Board

19th JULY 2010

NEW IMPROVEMENT PLAN 2010-2011

Relevant Portfolio Holder	Cllr. Roger Hollingworth, Leader of the Council
Relevant Head of Service	Hugh Bennett, Director of Policy, Performance & Partnerships
Non-Key Decision	

1. SUMMARY OF PROPOSALS

1.1 To provide PMB with a draft version of the new Improvement Plan 2010-2011 for consideration (Attached as Appendix 1).

2. **RECOMMENDATIONS**

2.1 That PMB considers the amended actions and timescales Directors and Heads of Service submitted for inclusion in the draft Improvement Plan and recommend any alterations, additions or amendments that should be made to the Improvement Plan.

3. BACKGROUND

3.1 The new Improvement Plan is based on the key deliverables and outcome measures detailed in the Council Plan 2010-13. As was the case in 2009-10, Heads of Service have been asked to populate the Improvement Plan with the major actions that will be undertaken by their service. PMB should therefore ensure that all major areas of work are covered by the Improvement Plan in sufficient detail, and that appropriate and realistic timescales are allocated.

4. KEY ISSUES

4.1 The Improvement Plan is monitored each month on an exception basis, with reports only presenting the actions for which the status is red or amber. The Plan focuses on Council delivery across the Council's priorities and across financial, process and human resources perspectives.

5. FINANCIAL IMPLICATIONS

5.1 There are no financial implications. The Council's priorities were set in September 2009 and budget bids (included as actions on the Improvement Plan where appropriate) were decided as part of the 2009-10 budget round. The Improvement Plan details the resource available for each action.

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6. LEGAL IMPLICATIONS

6.1 There are no legal implications associated with the development of the new Improvement Plan.

7. POLICY IMPLICATIONS

7.1 There are no policy implications associated with the development of the new Improvement Plan.

8. COUNCIL OBJECTIVES

8.1 The Improvement Plan outlines delivery activities for the coming year in all of the Council's objectives and priority areas.

9. RISK MANAGEMENT INCLUDING HEALTH & SAFETY CONSIDERATIONS

9.1 The Improvement Plan will be supported by the Council's strategic risk register.

10. CUSTOMER IMPLICATIONS

10.1 Performance Improvement is a Council Objective.

11. EQUALITIES AND DIVERSITY IMPLICATIONS

11.1 There are no equalities and diversity implications associated with the development of the new Improvement Plan.

12. <u>VALUE FOR MONEY IMPLICATIONS, PROCUREMENT AND ASSET MANAGEMENT</u>

12.1 Value for money is one of the priorities in the new Improvement Plan and actions related to procurement and asset management feature in sections 8 & 9 of the plan.

13. CLIMATE CHANGE, CARBON IMPLICATIONS AND BIODIVERSITY

13.1 Climate Change is one of the priorities in the new Improvement Plan.

14. HUMAN RESOURCES IMPLICATIONS

14.1 Human Resources actions are covered in sections 9, 16, 17 & 19 of the new Improvement Plan.

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15. GOVERNANCE/PERFORMANCE MANAGEMENT IMPLICATIONS

15.1 The Improvement Plan provides a link between the Council Plan and service business plans in our Performance Management framework. Performance and Governance actions are covered in sections 10 & 12 of the new Improvement Plan.

16. COMMUNITY SAFETY IMPLICATIONS INCLUDING SECTION 17 OF CRIME AND DISORDER ACT 1998

16.1 Actions related to Community Safety feature under the 'One Community' priority.

17. HEALTH INEQUALITIES IMPLICATIONS

17.1 There are no health inequalities implications associated with the development of the new Improvement Plan.

18 **LESSONS LEARNT**

18.1 Not applicable

19 COMMUNITY AND STAKEHOLDER ENGAGEMENT

19.1 Community and stakeholder engagement informed the development of the Council Plan, from which these actions have developed.

20. OTHERS CONSULTED ON THE REPORT

Portfolio Holder	At Cabinet
Chief Executive	At CMT
Executive Director (S151 Officer)	At CMT
Executive Director – Leisure, Cultural, Environmental and Community Services	At CMT
Executive Director – Planning & Regeneration, Regulatory and Housing Services	At CMT
Director of Policy, Performance and Partnerships	At CMT

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Head of Service	At CMT
Head of Resources	At CMT
Head of Legal, Equalities & Democratic Services	At CMT
Corporate Procurement Team	No

21. WARDS AFFECTED

All Wards.

22. APPENDICES

Appendix 1 Draft Improvement Plan 2010-11.

23. BACKGROUND PAPERS

None.

24. KEY

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